Who provides the care?
Our experienced Healthcare Assistants are all trained to NVQ Level 2 in Care and most are trained to Level 3. They also attend regular training sessions in all aspects of palliative care.

Our service can provide:
- Personal care, help with bathing, dressing, preparation of light meals.
- Emotional support to both you and your family.
- The opportunity to monitor how you are, reporting changes to your District Nurse, GP, Macmillan Nurse and where necessary, to alter your care plan to ensure you are receiving the best possible treatment and support.

How quickly would the care commence?
We would respond to your request for care by arranging the initial assessment meeting within 24 hours. We are usually able to start your care equally as quickly.

Nursing Care
Your care and needs will be monitored regularly. Should you require it, additional support can be provided by experienced qualified nurses to supplement the care provided by the District Nurse Team, to ensure the best possible treatment and support for you and your family/carer(s).

Extended care can be provided during the night to offer reassurance and respite to you and those caring for you.

How can I access the service?
- You must accept and agree to the service.
- You must be a resident of Rossendale and be over 18 years.
- You must have identified palliative care needs.

The District Nurse has overall responsibility for your care
We aim to see patients and start your care as soon as possible, certainly within 48 hours of referral.

Emergency referrals will be accepted and acted upon on an individual basis.

Contact us
If you would like any further help or information or would like to access the service we offer, please don’t hesitate to contact the Hospice at Home Team on 01706 253633 option 2.