

Terms & Conditions for Rossendale Sunflower Memories

1. There is limited stock of Sunflowers and dedications must be received before 22nd April 2020.
2. By purchasing Sunflower(s) you are instructing Rossendale Hospice to provide an authorised 'Sunflower', within an area of Rossendale, featuring your loved ones name(s). It is your responsibility to ensure the information you provide is correct.
3. Rossendale Hospice will only use the information you have provided to avoid any errors, however in the event that an error has occurred as a fault on Rossendale Hospice part, an exchange will be provided in the first instance. Refunds will only be given if we are unable to provide an exchange.
4. Upon booking you will be asked which area of Rossendale you would like to see your Sunflower feature. It is not possible to be specific about which street or location you would like your sunflower due to Lancashire County Council (LCC) restrictions. You are also not permitted to move the Sunflower at any time.
5. This activity is authorised by LCC for the sunflowers to be erected from 1st May until 31st May and only placed on authorised streets and lampposts. Any Sunflowers placed outside of these limitations will be removed immediately. It is in the interest of Rossendale Hospice and our supporters to keep in line with these terms and conditions as not doing so could jeopardise the future of this activity.
6. Due to the nature of this activity and the level of exposure to weather damage, vandalism and other unexpected incidents is likely. Rossendale Hospice erects each sunflower and secures them at a suitable height to limit its exposure to these elements, however Rossendale Hospice cannot accept responsibility to damage outside of its control.
7. After the event, it is not possible for Rossendale Hospice to return your sunflower to you due to the uncleanliness after being exposed to the outdoor elements. All sunflowers will be discarded and recycled where possible.
8. By dedicating a Sunflower and taking part in the Sunflower Memories Appeal, you are authorising Rossendale Hospice to take photos of your Sunflower which may be used in marketing and publicity materials.
9. Rossendale Hospice would like to keep you informed about our work and future events which may be of interest to you. If you do not wish to receive communications unrelated to this event, inform us of this preference when booking.