

Friends Newsletter

Summer 2026



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Hospice
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THE HOSPICE PROVIDER COLLABORATIVE

Welcome to the latest Rossendale Hospice Friends Newsletter

As we move into the summer months, I would like to take this opportunity to thank all our supporters across Rossendale for the warmth, generosity and encouragement you have shown the Hospice.

I am now six months into my role, and during this time I have seen first-hand the incredible dedication of our staff, volunteers, and community. We have lots to do, but I am genuinely excited about the future and the plans we are shaping together. One of the things I am particularly looking forward to sharing with you is our new promotional video, which will be launched in the coming months and will highlight the difference your support makes every single day.

As ever, the commitment of individuals, families, schools, businesses and community groups continues to be the lifeblood of our Hospice. Your fundraising, donations and involvement ensure that we can provide vital care and support to the people of Rossendale when they need it most. We are always looking at new ways people can support us, and we are incredibly grateful for everything you do, whether you take part in an event, volunteer your time, donate, or simply help spread the word.



This newsletter includes updates, stories and upcoming activities, and I hope you find something that inspires you to get involved or share with friends and family.

On behalf of everyone at the Hospice, thank you for your continued support. It truly makes all the difference.

Warmest regards,
Mandy Tierney
Chief Executive Officer

  @rossendalehospice

Your Support ensures no one has to face end-of-life alone.

As a registered charity, Rossendale Hospice receive around 21% of funding from commissioners, meaning the remaining 79% must be raised from donations and fundraising.

There are many ways in which you can help including hosting your own fundraisers, attending our popular events, donating goods and services and much more!

Our annual running costs are ever increasing and currently stand in excess of £1 million. Community support is something that we hugely value, and without your support, we would be unable to help as many families as we do.

Together, we can make a difference.

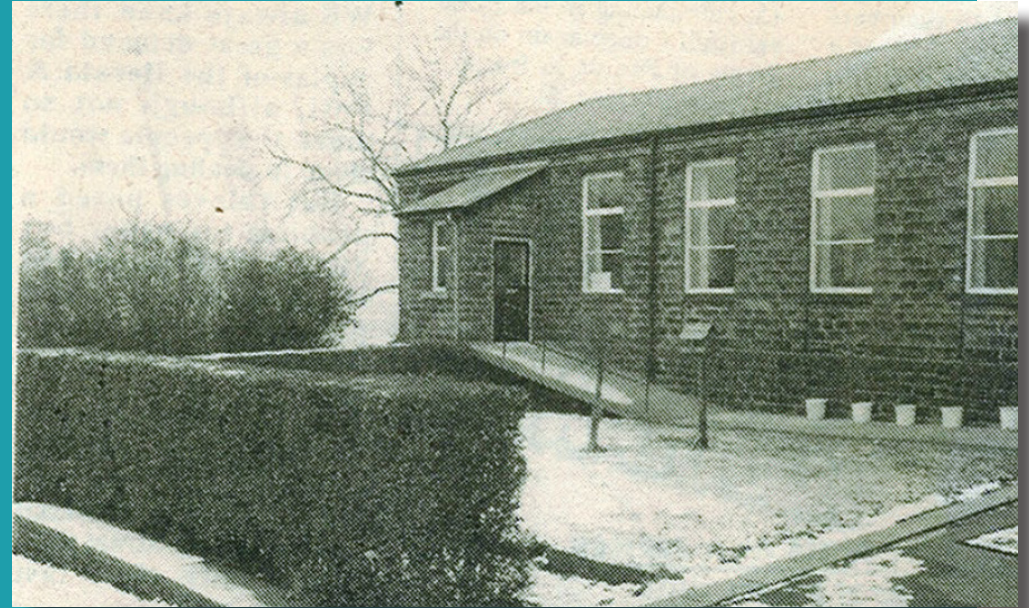
Your donation is worth more with Gift Aid. If you are a UK tax payer, we can claim an extra 25% on top of any donations you provide.

$$£1 + \text{giftaid} = £1.25$$

For more information visit: Gov.uk/donating-to-charity

“Rossendale Hospice played a huge part in my mum’s life. The care and compassion the team showed her right up until she passed away was second to none. The support they gave us as a family during that time was incredible, and they continue to support my dad, who lives with dementia. He always looks forward to his days at the Hospice and gets so much from being there.

As a family, we can never thank them enough for everything they have done and continue to do. We’d be lost without them.”



From Then to Now Our Hospice Journey

For 38 years, Rossendale Hospice has been proud to support people across our local community. Each year has brought new challenges, valuable learning, and, most importantly, the opportunity to provide a wide and evolving range of care to those who need us most.

Since our beginnings in 1986, our services have grown significantly to meet the changing needs of patients and their families. What started primarily as a day care centre has developed into a comprehensive range of support, including Hospice at Home, Befriending, Counselling, and much more.

As we reflect on our journey, from the opening of “The Bungalow” in 1991, to our move to Rossendale Hospital in 2007, and now to our home at Rossendale Primary Health Care Centre in Rawtenstall- we are incredibly proud of how far we have come.

This progress has only been possible thanks to the continued support of our community. Together, we remain committed to our core aim: adding more life to the days of patients in Rossendale, and providing compassionate, person-centred care to individuals and families when they need it most.

A Special Story from the heart of Rossendale Hospice

"Through the support of Rossendale Hospice, I have been able to rebuild a sense of connection, find moments of peace, and feel supported through one of the most challenging periods of my life.

Since 2025, I have been accessing Rossendale Hospice's services after being diagnosed with prostate cancer following on from spinal surgery.

Before I became unwell, I worked as a nurse across multiple wards, including a palliative care ward. I found great comfort in bringing comfort, dignity and even moments of joy to patients during what can feel like an incredibly difficult time. Supporting families through loss was equally important, and I took pride in offering kindness and reassurance when it was needed most. During the Covid-19 pandemic, I continued to work under immense pressure and witnessed the loss of many patients and colleagues, which was extremely difficult.

My own health challenges began with persistent back pain, for which I sought physiotherapy. After following prescribed exercises, I was alarmed to discover a sudden incontinence which led to the discover of a serious spinal issue that would need surgery. Although the surgery was necessary, it resulted in permanent nerve damage which left me with limited use of my legs and meant I couldn't return to the job I loved. Shortly after, I was diagnosed

with prostate cancer and referred to Rossendale Hospice.

I felt uncertain and apprehensive about coming to the hospice at first. My illness took a big impact on my confidence and independence, making simple tasks like household chores and shopping difficult. This meant I was spending more time at home. I became more and more socially isolated and my mood declined.

From my first visit at Rossendale Hospice, I felt welcomed, supported, and safe in a compassionate, non-judgemental environment alongside others who are facing similar challenges.

I feel so happy coming to Rossendale Hospice. Although the services are free to access, if I had to pay for them, I absolutely would; it has really helped me. I look forward to coming each week and taking a break from everyday life. I have also made a number of friends, two of whom I have sadly lost, but it feels like a privilege to have spent time with them at the end of their lives.

After struggling with my mental health, I had counselling with Vicki and hypnotherapy with Marion, which helped me start feeling like myself again whilst going through chemotherapy and radiotherapy. I also had reiki treatments through the hospice, which really helped."



Rossendale Hospice depends on the generosity of supporters like you to continue providing vital care.

If you would like to kindly make a donation, please scan the QR code to visit our website.



Rossendale Hospice, Rossendale Primary Health Care Centre, 161 Bacup Road, Rawtenstall, BB4 7PL

01706 393870
admin@rossendalehospice.org
www.rossendalehospice.org

Meet our Trustees

Our Board of Trustees play a vital role in guiding Rossendale Hospice, ensuring the charity is well governed, financially secure, and always true to its mission. Bringing together a wide range of skills and experience, trustees provide strategic direction, careful oversight, and constructive challenge to support the hospice's leadership team.

Working quietly behind the scenes, they volunteer their time and expertise to safeguard the hospice's future and ensure every donation is used wisely, ethically and in line with our shared commitment to compassionate end-of-life care. Through strong stewardship and long-term vision, the Board helps ensure that families across our community can continue to rely on the hospice for comfort, dignity, and support when it matters most. Your generosity,

supported by this governance, truly makes a lasting difference. Like hospices across the country, Rossendale Hospice faces growing challenges as costs continue to rise while NHS funding covers less than 30% of what it takes to run our vital services. With annual costs of around **£1 million**, we must raise **£700,000 every year**, or **£60,000 every single month**, simply to keep the hospice open and caring for those who need us most. Without the generosity of the public, Rossendale Hospice cannot survive.

We now need everyone in our community to help protect your hospice and ensure we can continue to provide comfort, dignity, and compassionate care at the most difficult times in people's lives.



A Day In the Life Palliative Support Worker

Our palliative care provides personalised, compassionate support for individuals with life-limiting conditions and their families. Our focus is on improving quality of life, maintaining dignity, and effectively managing symptoms during challenging times.

Palliative Support Workers (PSWs) are an integral part of the wider palliative care team, working alongside healthcare and social care professionals to deliver holistic, person-centred care.

As a part of our Hospice at Home service, our PSWs visit patients and their loved ones in the comfort of their own homes, enabling individuals to receive compassionate, tailored support without leaving the place they know and love.

Working in pairs, PSWs provide care both during the day and overnight, depending on individual needs. During visits, they offer a range of personal care services, including bathing or showering, oral hygiene, dressing, mobility support, pressure area care, catheter care, repositioning for comfort, changing bedding, and preparing drinks and light meals.

Alongside practical care, PSWs provide reassurance, companionship, and emotional support. By being present for patients and their families, they create space for conversation, shared moments of laughter, and opportunities to talk through worries or concerns. They also offer support during more difficult moments, helping families feel less alone. This care can provide valuable respite for family members and carers.

At the heart of our service is a commitment to enhancing quality of life through personalised care, enabling families to spend meaningful time together at home.

Corporate Opportunities

For many local families, Rossendale Hospice is there during the hardest moments of their lives. We provide compassionate care, dignity, comfort, and support to people facing life limiting illness, while also standing beside the families and loved ones who need us most. Every conversation, every visit, every moment of care makes a difference.

But the reality is simple.

Without increased support from our local business community and stakeholders, the future of Rossendale Hospice is at risk.

We are the only independent specialist end-of-life service in the area. Last year we cared for many patients and their families, completely free of charge.

Like many hospices across the UK, rising costs and growing demand for services mean fundraising has never been more important. This means generating around £21,000 every week just to sustain our services.

Without sustainable local support, our hospice may not be here in three years' time. That is why we are asking our local businesses to stand with us.

When businesses support Rossendale Hospice, they are not simply donating they are helping local people receive care, comfort, and compassion when they need it most. They are helping families create precious memories, helping patients remain supported close to home, and helping ensure no one in our community faces terminal illness alone.

Our Corporate Partnership Packages have been created to allow businesses of all sizes to make a meaningful difference.

Bronze Partner - from £1,000 per year

- Certificate of support
- Social media recognition
- Listed on our supporter page
- Invitations to hospice events

Silver Partner - from £2,500 per year

- All Bronze benefits
- Staff volunteering opportunities
- Hospice awareness talks for employees
- Recognition in selected hospice communications

Gold Partner - from £5,000 per year

- All Silver benefits
- Featured corporate partner recognition
- Joint PR and media opportunities
- Event sponsorship opportunities
- Bespoke partnership support

Platinum Partner - from £10,000 per year

- A transformational partnership helping secure the future of hospice care locally
- Prominent recognition across hospice campaigns and events
- Dedicated partnership opportunities tailored to your business
- Longterm impact supporting patient care and family services in our community

Rossendale Hospice PUB CRAWL 12th September 2026

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Together we can Reduce Loneliness in Rossendale

Rossendale Hospice's Befriending service was designed to reduce loneliness and social isolation for people in Rossendale, particularly those who may be elderly, living with long-term health conditions, or experiencing limited opportunities for social interaction. Over the years, the service has made a meaningful difference in the lives of many local residents, bringing companionship, emotional support, and a sense of connection that can truly brighten someone's day.

How does the Befriending service work?

Our befrienders are volunteers who chose to give up their time to help others who may feel lonely or isolated. This service is vetted by our Befriending Coordinator who will match service users to their befriender based on suitability and common interests.

Who is eligible for this service?

This service is available for people who are registered with a Rossendale GP Practice and also meet one or more of the criteria below:

- Are aged 75 or over (those under the age of 75 will be holistically assessed on a case by case basis)
- Have a life limiting illness
- Have a significant long-term condition which significantly affects daily living.

How to apply for a Befriender?

Our referral system means that people are able to self-refer, or be referred by family, friends, or providers of health and social care with permission of the service user.

Referrals can be made directly at Rossendale Hospice, over the phone, or online.

How can you become a Befriender?

We are often seeking volunteers to join our befriending service. As a volunteer, you must undergo a DBS check, provide two references and attend volunteer induction training. Applications to become a befriender may be completed in person at Rossendale Hospice, over the phone or via our website. If you are interested in becoming a part of this incredible service, we would love to hear from you.

01706 393870

Communities@rossendalehospice.org

www.rossendalehospice.org/befriending

Apply to Become a Befriender

"I joined Rossendale Hospice as a befriending volunteer two to three years ago. I chose this role because I am a calm, compassionate, and caring person with a strong passion for supporting people from all walks of life who need someone to talk to.

Many people experience loneliness because their family may not live nearby, may be very busy, or they may have no relatives left. This can make it difficult for them to share meaningful conversations with loved ones. I am a patient listener and truly enjoy hearing people's life stories, especially those of older people.

I take pride in helping others feel valued, less stressed, and at ease. I also bring a wealth of experience, having volunteered in my spare time for over 20 years with various organisations, including Mencap, the Stroke Association, and befriending services.

It is a privilege to support and befriend those who are living with long-term illness or coping with the time they have left, and to be part of the compassionate care provided by Rossendale Hospice."

- Befriending Volunteer.



Fundraising Heroes

London Marathon 2026



Matthew Clawson completes the London Marathon 2026 with an incredible finish time of 3 hours 28 minutes, raising a fantastic total of £2,328.

Community fundraising is essential to the survival of Rossendale Hospice, and without the kindness and generosity of supporters like you, we simply couldn't continue offering our care and services.

Cared and Won!



Hospice supporter Alan has been playing our Care to Win scheme for the past three years, and we were delighted to present him with a winning cheque for an incredible £5,500! After receiving his prize, Alan very generously chose to donate £500 back to the hospice, helping us continue to provide vital care and support to local people and their families.

Find out more and sign up today at www.rossendalehospice.org/NYCDA

The Griffin Three Peaks Challenge

A fantastic team of walkers from the The Griffin in Haslingden recently took on the 26-mile Yorkshire Three Peaks Challenge, dedicating their efforts to raising funds for Rossendale Hospice. Thanks to their commitment, determination, and the amazing support they received along the way, they raised an incredible £3,641!



Charity Quiz Night Raises £1,605

Earlier this year, Bacup Cricket Club held charity quiz night to help raise much needed funds for Rossendale Hospice. We were delighted to receive a very generous donation of £1,605 from the club.

To find out more about how you can support us, call 01706 393870 option 3.





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Befriender Group - Talk and Connect

A hospice-supported space for volunteer befrienders to come together, share experiences, support one another, and connect in a relaxed and friendly setting.

All Befrienders Welcome

Third Monday of each month

Starting
15th June

- 1:30 pm - 3:00 pm
- Refreshments available
- Based at Rossendale Hospice



Contact:
01709 393870
communities@rossendalehospice.org

Rossendale Hospice, Rossendale PHCC,
161 Bacup Road, Rawtenstall, BB4 7PL

Coping with Grief

Finding your way through a loss

At Rossendale Hospice, we recognise that grief can be unpredictable, overwhelming, and different for everyone.

You are not alone.

Many people find it helpful to talk about their loss with someone outside of their immediate circle. Speaking openly in a safe and supportive space can make coping with grief feel more manageable.

Our bereavement counselling service is here for you, whether your loss is recent or happened some time ago. We offer compassionate, tailored support to meet your individual needs.

Our trained support team provides one-to-one counselling sessions, available both in person and remotely, for families

and carers. Our aim is to help you feel heard, understood, and supported as you navigate your grief.

Rossendale Hospice is here to walk alongside you through your loss, one step at a time.

To find out more about how we can support you, visit our website or call us on 01706 393870



Side-by-Side - Community Support Group

... Because Company matters.

A friendly, hospice-supported group offering peer support for people facing long-term health conditions, cancer, and experiencing loneliness. Come for a conversation, understanding, and connection in a safe space.

First Monday of each month

1:30 pm - 3:00 pm

Contact:
01709 393870
communities@rossendalehospice.org

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